

IT'S ALL AVAILABLE IN MEMBER ACCESS

Member Access is a one-stop shop for all things IMRF. In your Member Access account, you can:

- Send IMRF a secure message
- Update your contact information (address, phone number and email address)
- Apply for refunds, disability benefits, and retirement
- Download your annual statement
- Download personalized forms to update your IMRF account
- Choose your notification preferences (email or text message) for updates in your account
- Change or update your beneficiaries



How Do I Create a Member Access Account?

It's easy to set up—you just need an email address on file with IMRF. If you have an email on file, follow the prompts for “Self-registration” at member.imrf.org.

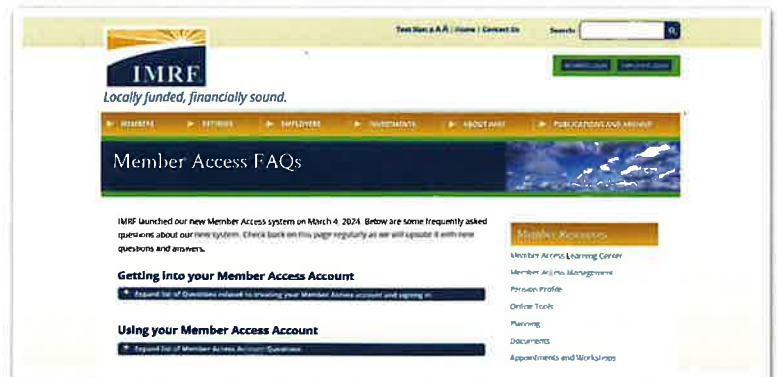
If you don't have an email on file, call IMRF at 1-800-ASK-IMRF, choose “Member Access Help” (option 4), and connect to a representative who can add your email.



Frequently Asked Questions

Do you have a question about how to unlock your Member Access account? Or want to learn how reported issues are tracked? Or have questions about some of the documents you see in Member Access?

Visit www.imrf.org/MA-FAQ to see the most Frequently Asked Questions and find the answers to many of the questions you may have.



Member Access Learning Center

Created with the relaunch of Member Access in March 2024, the Member Access Learning Center was built to provide important resources, “how to” guides, and more all in one place.



Find the resources you need in the Member Access Learning Center
www.imrf.org/MALC

Scan here to visit the webpage!